



8531 Loch Lomond Dr, Pico Rivera, CA 90660



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Pico Rivera, CA. December 11th, 2019.

To whom it may concern,

G.P. De Silva Spices is family-run business that distributes spices and herbs in bulk such as cinnamon, chilis, paprika, tamarinds, hibiscus and many others. As an affiliate, we have De Silva Brothers & Co. where we re-pack these spices and also produce private label blends.

In our efforts for improvement and being the best option for our clients, we decided to pursue an SQF certification for both of our facilities. We chose to work with London Consulting Group (LCG) beginning on June 2019 to help us through the certification process.

First, LCG performed an assessment of our facilities, operations and food safety system where they identified our opportunity areas and the existing gaps from current state to certified state.

Then, throughout the project phase, their hands-on approach and systematic methods helped us develop a strong documentation foundation customized to our needs and SQF compliance. Besides the creation of policies and procedures, LCG helped us with training and implementation. Trainings were relevant to each department's activities to make food safety practices the new usual, and implementation was done side by side ensuring understanding and effectiveness.

LCG worked together with our department managers and supervisors to understand the operations, improve them and make necessary changes to satisfy SQF regulations. They guided us and our staff through a mock crisis, mock recalls and other implementation strategies to ensure proper controls were in place. We implemented a weekly meeting with the Food Safety Team to update on progress and make sure that the whole team was on the same page.

This whole Food Safety System will provide with continuous improvement initiatives, all of which are important to our growth strategies.

Working with LCG for the last 4 months has been a truly enriching experience for us. I am certain that their knowledgeable team will be of great benefit to any company seeking Food Safety and Operational advice. We would surely consider continuing our relationship with LCG for their help and guidance in other projects and initiatives that might come our way.

Sincerely,

Binuka de Silva
COO

Selin Gulsen
SQF Practitioner