

San Juan, Puerto Rico, June 3th, 2021

## To whom it may concern:

Nido Group began in 1953 as a small hardware store in Puerto Rico. Today it has become one of the most important distributors of construction materials in Puerto Rico and leading manufacturer of galvanized steel products. We have served exceptionally to the construction business growing constantly, adapting to the new ages and anticipating our clients' necessities so we can help them succeed. As part of our compromise to evolve we've developed the project "Programa de fortalecimiento a la supervisión" with the purpose of continue to grow and strengthen our service and operations.

We would like to express our recommendation for the **Human Development** area in **London Consulting Group,** for their collaboration as responsible of the **Programa de fortalecimiento a la supervisión**, that took place during the months of **April 2021 until June 2021**, in our Operations and Sales areas. The objective for this program was to establish the right conditions in terms for **Methodology and Attitude** of our supervisors.

Some of the initiatives that took place were:

## Management and Operational abilities seminar:

There were 6 workshops facilitated that generated significant learning for our staff. With this program we've impacted **7 leaders** in which they were trained in management skills that facilitated their leadership.

## Individual Development Program:

In these one-on-one meetings, we identified concerns and needs, such as strengths and opportunities with whom we worked to develop them and improve job performance.

Without a shadow of a doubt, this program resulted in support for our organization, since these new abilities acquired have contributed strongly to the development of our staff. Having said that, we strongly recommend the **Human Development area from London Consulting Group**, for their professionalism, compromise and efficiency to execute a program of said nature.

Gabriel NIDO President NIDO Group

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